

Colour Outside the Lines Music Centre

Click Camp: Summer 2011
Customer Satisfaction Survey

Please fill out the form and mail it to:
Colour Outside the Lines Music Centre
51 Ted Reeve Drive
Toronto, ON M4E3X1

Or scan your completed form and email it to lc-music@rogers.com

Please check the response that best describes your satisfaction with the following components of the camp program:

	Very dissatisfied	dissatisfied	neutral	satisfied	Very satisfied
Satisfaction with the camp curriculum					
Camp staff was courteous					
Camp staff were competent					
Camp operating hours					
Extend care program					
Suitability of the facility to the program					
Registration process					
The cost of					

the program was reasonable					
Opportunity to meet new friends					
Opportunity to learn new things					
Activities suitable to child's abilities and interests					
Overall satisfaction with camp					

1. What were the three best things about the Camp Program?

2. What are the three most important ways we could improve the camp program?

3. Any additional comments/suggestions?

4. Why did you register your child(ren) in our camps? [check off box(es)]

<input type="checkbox"/>	Reputation of Click Camp
<input type="checkbox"/>	Location – convenient or close to home/work
<input type="checkbox"/>	Price was good
<input type="checkbox"/>	Type of camp was what child wanted
<input type="checkbox"/>	Only choice available at the time
<input type="checkbox"/>	Was recommended by someone
<input type="checkbox"/>	Returning camper
<input type="checkbox"/>	Other

5.How did you hear about us?

	Local Recreation Centre
	Camps poster
	Camp postcard
	Colour Outside the Lines music Centre website
	At child's school
	From a friend
	Other

6.Would you:

Register your child again? Y / N

Recommend this program to a friend? Y/N